FAMILY SOLUTIONS COUNSELING CENTER

Patient Nondiscrimination Policy

Our Commitment

Family Solutions Counseling Center provides access to behavioral health services without discrimination. We do not exclude, deny benefits to, or treat patients differently because of race, color, national origin, primary language, limited English proficiency, religion, sex, age, disability, or any other status protected by applicable law.

Equal Access to Care

We apply patient access, scheduling, intake, and treatment policies consistently. Clinical decisions are based on individual needs, professional standards, available services, and applicable law. Patients will not be denied access to medically appropriate services solely because they cannot pay. A Sliding Fee Discount Program is available based on household size and income.

Language and Accessibility Support

We provide language assistance, including qualified interpretation, and appropriate communication aids when needed for meaningful access, at no charge to patients. Reasonable modifications for patients with disabilities are available as required by law. Please tell us about any assistance you need when scheduling or arriving for care.

Questions or Concerns

If you believe you have experienced discrimination or need assistance accessing services, contact Family Solutions Counseling Center. Concerns may be reported without retaliation. You may also submit a civil rights complaint to the U.S. Department of Health and Human Services Office for Civil Rights.

Contact Us

Phone: 318-322-6500
Email: info@fs-pms.com