FAMILY SOLUTIONS COUNSELING CENTER

Accessibility and ADA Access Policy

Our Commitment

Family Solutions Counseling Center is committed to providing individuals with disabilities meaningful and equal access to its services, programs, facilities, and communications, consistent with the Americans with Disabilities Act and other applicable laws.

Accessibility and Reasonable Modifications

We consider reasonable modifications to policies, practices, and procedures to support access for individuals with disabilities, unless an exception permitted by law applies. Patients may request assistance with access to appointments, registration, and services.

Effective Communication

Appropriate auxiliary aids and services are available at no charge when necessary for effective communication. Depending on individual needs, this may include qualified sign language interpreters, accessible electronic information, large print materials, or other appropriate communication supports.

How to Request Assistance

Please let us know about accessibility needs when making an appointment or at any time during your visit. We will work with you to identify an effective way to access care. Requests are considered individually and as promptly as reasonably possible.

Questions or Accessibility Concerns

Phone: 318-322-6500
Email: info@fs-pms.com
If you have concerns about disability access or discrimination, you may use our grievance process or contact the U.S. Department of Health and Human Services Office for Civil Rights.